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**CENTRAL FAX CENTER**

OCT 20 2004

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In Re Application of:

Edward J. Shoen et al.

Serial No.: 10/083,726

Filed: 10/19/2001

For: **ONLINE MARKETPLACE FOR MOVING  
AND RELOCATION SERVICES**

Art Unit: 2165

Examiner: Pond, Robert M.

Confirmation No. 3972

Docket No. 57111-5120

Customer No.: 24574

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450**CERTIFICATE OF FACSIMILE**I hereby certify that this document is being  
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Mail Stop Amendment, Commissioner for Patents, P.O.  
Box 1450, Alexandria, VA 22313-1450 on  
October 20, 2004

by Karen Earl

**AMENDMENT AND RESPONSE TO OFFICE ACTION DATED JULY 20, 2004**

Dear Sir:

In response to the Office Action mailed on July 20,  
2004, Applicant hereby amends the above-identified application,  
without prejudice, as follows:

Amendments to the Claims are reflected in the listing  
of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 13 of this paper.

Amendment Dated October 20, 2004  
Reply to Office Action dated  
July 20, 2004

-1-

Appl. No. 10/083,726  
Atty. Docket No. 57111-5120

PTO/SB/21 (09-04)

Approved for use through 07/31/2008. OMB 0851-0031  
U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

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**TRANSMITTAL  
FORM**

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Total Number of Pages in This Submission

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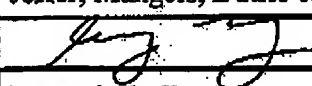
Application Number	10/083,726
Filing Date	October 19, 2001
First Named Inventor	Edward J. Shoen
Art Unit	2165
Examiner Name	Pond, Robert M.
Attorney Docket Number	57111-5120

**ENCLOSURES (Check all that apply)**

<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input checked="" type="checkbox"/> Amendment/Reply <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement  <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Reply to Missing Parts/ Incomplete Application <input type="checkbox"/> Reply to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation <input type="checkbox"/> Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) _____ <input type="checkbox"/> Landscape Table on CD	<input type="checkbox"/> After Allowance Communication to TC <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input type="checkbox"/> Other Enclosure(s) (please identify below):
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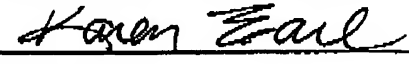
Remarks

**SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT**

Firm Name	Jeffer, Mangels, Butler & Marmaro LLP		
Signature			
Printed name	George G. C. Tseng		
Date	10/20/2004	Reg. No.	41,355

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Signature			
Typed or printed name	Karen Earl	Date	10/20/2004

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